OPEN POWER FOR A BRIGHTER FUTURE.

WE EMPOWER SUSTAINABLE PROGRESS.

Our performance 2022 Engaging communities





Our performance

Ambition of zero emissions and clean electrification

lies at the heart of the strategy we are implementing in a sustainable and innovative way, to favor a **just transition**.

People are the mainstays of sustainable progress,

not only ours, but also customers, suppliers, communities, institutions, the financial community, the media, companies and trade associations.

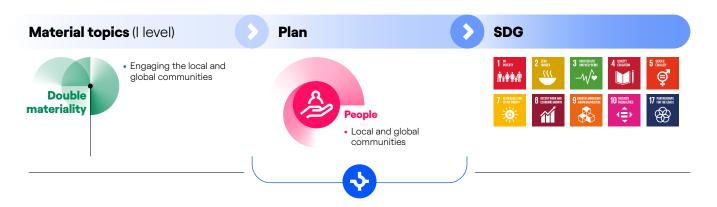
Innovation, circular economy, digitalization and sustainable finance

are the growth accelerators, and embrace and enhance all strategic themes across the board.

Protection of nature and respect for human rights

form our daily commitment to the current and future generations.

Engaging communities

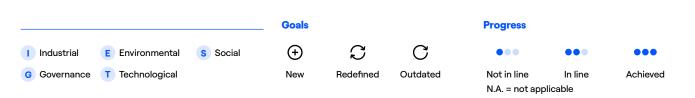


Below the 2022 results related to the targets of the previous 2022–2024 Sustainability Plan, the resulting progress and the targets of the 2023–2025 Sustainability Plan, which may be redefined, added to, or surpassed with respect to the previous Plan.

SDG	Activities	2022 results	Progress	2023-2025 targets	Tag
4 17	Inclusive and equitable quality education	3.7 mil beneficiaries (2015-2022)	•••	5.0 mil beneficiaries in 2030 ⁽¹⁾	S G
7 17	Affordable, reliable, sustainable and modern energy	15.6 mil beneficiaries (2015-2022)	•••	20.0 mil beneficiaries in 2030 ⁽¹⁾	S G
8 17	Sustained, inclusive and sustainable economic growth	4.9 mil beneficiaries (2015-2022)	•••	8.0 mil beneficiaries in 2030 ⁽¹⁾	S G
17	Strengthening and promoting operational partnerships	1,215 partnerships launched	•••	Strengthening and promoting operational partnerships	S G
1 2 3 5 10 17	Development of new projects to benefit the communities where Enel operates for the creation of shared value (CSV)	2,325 projects C The target is considered outdated in order to adopt an approach related to impact assessment, on which we are focusing	•••		S G
9	Dissemination of the CSV model in operating assets	1,527 total CSV applications ⁽²⁾ The target is considered outdated in order to adopt an approach related to impact assessment, on which we are focusing	•••		S

(1) Cumulative figures since 2015.

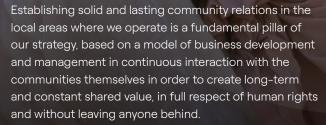
(2) For more details on CSV applications, please refer to the note in the chapter "Engaging communities".





Engaging communities

3-3 | 411-1 | 413-1 |



As part of the **transition** process towards a **decarbonized economy** as a driver of growth and modernization for communities, we promote economic development, **welfare**, **quality of life** and **equality**. This approach has led us to innovate the way we run our business (introducing, for example, sustainable site and facility management models; see section "Renewable energies" in the chapter "Clean electrification") as well as the processes of developing energy products and services in an inclusive direction. An approach that also counts on the activation of **virtuous ecosystems**, such as the **Open Innovability**[®] platform, based on openness and sharing, as an indispensable element to facilitate and promote the identification of innovative social ideas and solutions (for further information see the chapter "Innovation").



2,325 SUSTAINABILITY PROJECTS

2,410 projects in 2021





Over 7.5 mil beneficiaries in 2021





1,478 applications in 2021





Managing community relations and other stakeholders is an enabling factor for all sustainability activities, which rely on specific operational levers:

- Sustainability by design: in order to integrate a long-term sustainability approach into the business, it is necessary, as far as possible, to anticipate and address all sustainability issues at the design stage of Company activities;
- Ad hoc interventions: activities that occur after the start of the business project, in response to events or needs that arise during the construction of the assets, the performance of daily activities, the operation of plants or the interaction with stakeholders;
- Crisis management: sustainability interventions may need to be implemented in relation to sudden and unforeseen occurrences and serious damage such as critical events relating to Group assets, projects or products and resulting from natural disasters or social/community unrest. These situations will be handled with dedicated and targeted initiatives.

In 2022 our contribution to the social and economic development and growth of the territories resulted in more than **2,300 sustainability projects** in the various countries where we are present, involving more than **6.3 million beneficiaries**,⁽²⁾ in line with the sustainable development goals (SDGs). These projects range from infrastructure development to education and vocational training programs, projects to support cultural and economic activities, promotion of access to energy, **rural and suburban electrification**, and **promotion of social inclusion for the most vulnerable groups of the population** (physically, socially and economically).

Among the initiatives to support socioeconomic development are:

- the promotion of inclusive business models, such as the development of e-commerce platforms to foster access to credit and the development of the local economy, to support the less privileged segments of the population;
- combating energy poverty through energy awareness initiatives;
- **digitalization** to support connectivity in rural areas and computer literacy;
- projects aimed at fostering the participation of women in STEM subjects, for the development of local economies.

In realizing our commitment to communities, we are not alone: we have more than **1,200 active partnerships** internationally with non-profit organizations, social enterprises, start-ups and institutions rooted in the local areas with valuable local expertise, because we believe in the value of a **multi-stakeholder approach**.

⁽¹⁾ An application is interpreted as the use of at least one CSV instrument in relation to an asset, in any phase of the chain of value and in any Business Line. The CSV applications in the BD phase include applications regarding BD opportunities (also at the beginning phases) and business projects output from the pipeline. They can also relate to assets in O&M in the case of modernizing projects or decommissioning activities. The CSV applications in the E&C phase can refer to assets passed to the O&M phase at the end of the year. The number of CSV applications in Infrastructure & Networks (I&N) may refer to the concession area, but also areas identified by municipalities and substations. The value includes companies consolidated using the equity method and companies for which the Build, Sell and Operate (BSO) mechanism has been applied.

⁽²⁾ Beneficiaries are the people in whose favor the project was carried out. Enel considers only the beneficiaries for the current year. The number of beneficiaries considers the activities and projects carried out in all the areas in which the Group operates. Solely within the NFS perimeter (excluding companies consolidated using the equity method, foundations, Group non-profit organizations and companies to which the Build, Sell and Operate, or BSO mechanism has been applied), the number of beneficiaries in 2022 is 0.6 million for SDG 4, 2.3 million for SDG 7 and 1.2 million for SDG 8.

Our model for creating shared value with communities

Establishing strong and lasting community relations, including local communities and indigenous and tribal peoples, requires a broad, inclusive and continuous dialogue based on well-defined stages of stakeholder engagement, in line with relevant international standards (such as the UN Guiding Principles on Business and Human Rights and the OECD Guidelines for Multinational Enterprises), aiming therefore to:

- incorporate responsible Company conduct into policies and management systems;
- 2. prevent or mitigate impacts;
- monitor the implementation of improvement plans and results;
- 4. communicate how impacts are managed.

Indeed, when conducted as early as possible in the planning phase, stakeholder engagement enables us to identify the requirements of the populations within our sphere of influence and generate the most comprehensive possible mapping of the potential consequences our activity may have on them. The process aims to:

- identify stakeholders within the sphere of influence of our business;
- verify that the stakeholders identified ensure representation of all groups affected by the development of our activities in our sphere of influence;
- analyze the type of relationship that can be created between us and the mapped stakeholders in order to avoid potential conflicts of interest;
- provide common guidelines for those responsible for managing stakeholder consultation processes to achieve and implement a robust engagement procedure, seeking to prevent any potential situation that might undermine stakeholder expectations;
- develop an understanding of our sphere of influence by conducting context analyses containing a wide range of socio-economic and environmental data;
- guarantee that consultation satisfies specific conditions of quality, such as being free, preventive, inclusive, adapted to the local context, bidirectional and well documented, in line with international reference standards;
- share all the information about the project that is relevant for the concerned stakeholders in order to promote transparent and collaborative relationships.

- involve independent third parties in negotiation processes because of their expertise in the area and as a "bona fide witness", if applicable;
- facilitate and support engaging local communities in project monitoring through local training, sharing transparent information on project phases and the methodology for defining target areas;
- provide an access channel, characterized according to the context, for any reports from people who need to contact us, based on tools and means available at the site, such as local teams or specific people, toll-free numbers, the internet, or, in the case of isolated rural communities, even local leaders willing to collect all possible complaints periodically.

The functioning of the model is governed by organizational documents that define roles and responsibilities in the various stages of its implementation. Examples are the Policy "CSV Process definition and management" and the Operational Instruction "Project Portfolio Management System", including the management of the digitalized platform dedicated to project reporting.

The definition and dissemination of guidelines for implementing the sustainability model, the assessment of the sustainability projects, the management of the projects on a Group level and the dissemination of best practices in the countries we operate in are guaranteed by the Holding's Innovability[®] organizational structure and by the relative sustainability structures in the various countries of operation and Business Lines. Each country and each Business Line adapts the procedures for the global policy and the procedures for application of the model on a local level, based on the specific aspects of business and the context.

In response to the growing challenges posed by the new social and economic context and the increasingly central role assumed by sustainability in every phase of business, we are reviewing our models to ensure their scalability and increase their impact. We are also accelerating the adoption of an approach focused on assessing the impacts of our sustainability projects by setting increasingly specific targets.

The value created for the communities

The contribution to sustainable development goals

The sustainability of our strategy is also confirmed by the progress achieved in terms of the Group's contribution to achieving the United Nations sustainable development goals (SDG), with particular reference to projects targeted at:

- ensure inclusive and equitable quality education (SDG 4), which has benefited 3.7 million people;⁽³⁾
- ensuring access to affordable, reliable, sustainable and modern energy (SDG 7) which has affected 15.6 million people to date;⁽⁴⁾
- promoting sustained, lasting, inclusive and sustainable economic growth (SDG 8) with 4.9 million beneficiaries.⁽⁵⁾



 Beneficiaries are the people in whose favor the project was carried out. Enel considers only the direct beneficiaries for the current year. The number of beneficiaries considers the activities and projects carried out in all the areas in which the Group operates.

⁽³⁾ Cumulative data from 2015-2022 on the total number of beneficiaries of SDG 4 to date.

⁽⁴⁾ Cumulative data from 2015–2022 on the total number of beneficiaries of SDG 7 to date.

⁽⁵⁾ Cumulative data from 2015-2022 on the total number of beneficiaries of SDG 8 to date.

Measure the value of our commitment for communities

3-3 203-1

We make a substantive contribution to the development and social and economic growth of the territories and communities where we operate with varying types of intervention, ranging from the expansion of infrastructure to education and training programs, from initiatives targeting social inclusion initiatives to projects supporting local cultural life.

To measure our action, we adopted the LBG (London Benchmarking Group) method, which makes it possible to clearly determine and classify the Company's contribution toward the development of the communities where it is present and compare it with other companies.

In particular, according to the LBG standard, the expense for the contributions to the communities can be divided as follows:

- donations: pro bono contributions and without obligations for the beneficiaries, except that they have to use the donation for charitable purposes and for non-profit associations. For Enel, this item includes all the monetary and "in kind" charitable donations, including those for philanthropic and solidarity activities;
- investments in the community: medium/long-term involvement in community support projects, also in partnership with local organizations, aimed at addressing significant problems both for the territory as well as for the Company. This category includes, for example, projects related to a wider strategy to the benefit of the community, such as "Access to electricity", or specific initiatives dedicated to the communities near the power plants (please refer to the chapters "Clean electrification" and "Managing human rights");
- commercial initiatives with a social impact: contributes to activities connected to the core business, in which the Company promotes its own brand and its own corporate identity. Examples of these initiatives are the marketing campaigns that also provide benefits for the community, or that include contributions for charitable purposes.

In 2022, Enel's total contribution to the communities in which it operates was **about 120 million euro**⁽⁶⁾ (+31.6% compared to 2021), registering in particular an increase in investments in communities compared to last year.

2022 initiatives in favor of communities by purpose (%)

Donations	12.1%
Community investments	64.4%
Commercial initiatives with a social impact	

2022 initiatives in favor of communities by type (%)

Cash contribution	86.2%
Employee volunteerism	0.6%
Donations in kind (goods/services/projects)	6.2%
Management overheads	7.0%

⁽⁶⁾ The largest increase over last year was in community investments (up by more than €21 million), particularly in Brazil, Chile and Colombia. Expenditure on donations increased slightly compared to 2021 (increase of about €5 million), particularly in Brazil and Chile, as did commercial initiatives (increase of €3 million), particularly in Italy and Iberia due to the prolonged effect of the post-pandemic reco very.

Sustainability projects and initiatives

In the communities in which we operate, we implement projects that, in line with the Sustainable Development Goals, contribute to the development and social and economic growth of local communities by promoting infrastructure development, education and vocational training, cultural and economic activities, energy access, **rural and suburban electrification**, the fight against energy poverty, and **social inclusion for the most vulnerable population groups**.

ACCESS TO ELECTRICITY

Energy to grow – PERU

The main objective of the project, activated in 2021, is to accelerate the electrification of new human settlements located in the most disadvantaged areas within our concession area in Peru.

It is a collaborative project in which we try to work together with municipalities, the population and non-governmental organizations (NGOs). With this project we help families in the communities to improve their living conditions, in terms of health and education, and we also give them the opportunity to open new businesses, thus contributing to their economic development. We have managed to reach 20,000 electrified lots by 2022, which will improve the quality of life for 80,000 people.



Energy security in critical areas - CHILE

The project, born in 2018 from an agreement signed between Enel Distribución Chile and Fundación Techo Chile, aims to promote sustainable and secure access to energy for families in the municipality of Lampa, in fields located in the concession area.

During 2022, 1,900 new suburban connections were built in the municipalities of Lampa, Pudahuel, Colina and Maipú.

In alliance with Fundación Techo and Litro de Luz, solar lights and a WiFi point were installed in the "El Esfuerzo 2" field in the municipality of Cerrillos, as well as offering workshops and training on unconventional renewable energies, entrepreneurship workshops and digital literacy, thus creating a space to promote social development in the camp.

Finally, Enel Grids organized educational events related to energy efficiency, electrical risk prevention and climate change, as well as initiatives to improve local employability, such as the development of sustainable lighting in collaboration with the Litro de Luz Foundation.



Leadership network in Florencio Varela – ARGENTINA

During 2022, we set up a community leadership network in the San Jorge – Villa Argentina neighborhood in the municipality of Florencio Varela in Buenos Aires, in order to strengthen the relationship with neighborhood leaders and formal and informal organizations representing community interests. In this area, the public's concerns regarding the public electricity service and other issues impacting the community environment are addressed.

Through this network we accompany the energy service normalization process for 675 new customers, raising awareness, advising and resolving specific claims. During the process, together with neighborhood leaders, we identified specific needs such as:

- computer equipment: 15 PCs were donated to the Centre for Labor Training (CFL);
- workshops on sustainable energy use: 2 face-to-face workshops of a theoretical-practical nature were held to raise awareness of responsible and efficient consumption;
- installation of photovoltaic lights with LED technology self-made by residents of the neighborhood;
- energy transition workshop for students, with theoretical and practical content on technologies associated with the energy transition.







SOCIAL AND ECONOMIC GROWTH

Hortas em Rede (Orti in rete - BRASILE)

The Hortas em Rede project, developed by Enel São Paulo, uses the tracks underneath the distributor's transmission lines to create vegetable gardens in peripheral areas with a high population concentration in the capital's metropolitan region, demonstrating how a sustainable infrastructure can be integrated into the territory by responding to the needs of communities.

The project comprises three vegetable gardens in the São Mateus neighborhood and offers the communities in the surrounding area opportunities for employment, vocational training and income generation through the sale of produce grown by the farmers. The most significant innovation of the project is the shift from a value destruction scenario to a shared value creation scenario. Another innovative aspect relates to social inclusion: women and the elderly are in fact the main beneficiaries of the production and marketing of the garden products.

The project also contributes to the enhancement of the landscape and to creating the conditions for the residents of these areas to become actors and protagonists of a real social transformation. Between 2021 and 2022, 80 farmers and 1,332 people indirectly benefited from Hortas em Rede, generating over about 150,000 euros⁽¹⁾ in income.

(1) Value determined using the exchange rate as at December 31.



Ruta Pehuenche: a program for the development of small local business people – CHILE

n Chile, where the Los Cóndores hydroelectric plant in the Maule region is under construction, encounters with the local community have generated training and employment opportunities, with the emergence of a women-led micro-entrepreneurial fabric.

The local development program Ruta Pehuenche was created here, and its name was taken from the international corridor that extends to Argentina and is full of exceptional natural attractions.

The project was created with the dual goals of promoting the economic growth of the entire community through training courses and improving living conditions through the use of environmentally friendly technologies for water supply, food, housing, energy and the resolution of sanitation issues.

To date, four years after the project's inception, more than 80 people (including 70 women) have participated in vocational workshops held in the Chilean localities of La Mina, Paso Nevado, Armerillo and Las Garzas, for a total of 130 hours of training. This initiative has led to the creation of small commercial businesses – linked to the tourism flow in the area – that produce items made of wood and jewelry made with stones and ceramic. In addition to improving the ability of families to generate income, the project represents a channel for promoting and strengthening the role of women in the local social fabric

Energy Collection (Costurando Sonhos) - BRAZIL

The aim of the project, established in 2017, is to provide financial autonomy to women in Paraisópolis, São Paulo's second largest community.

The initiative started as a training course, a way to help women in situations of extreme social vulnerability, often victims of domestic violence. Through the program, women who previously had no income are now finding their economic independence, thanks to the skills acquired through training courses in cutting and sewing, which have taught them a trade from which they can earn their own income.





The project extends not only to São Paulo, where it originated, but also to the state of Ceará and Rio de Janeiro, and has enabled a number of women to receive training from the Enel Shares Entrepreneurship program during its five years of operation. The income generated from the sale of the garments is entirely donated to the women in the production groups to which they belong.

In 2021 and 2022, a total of 342 people benefited from the project, generating an income of almost 16,000 euros.⁽¹⁾

(1) Value determined using the exchange rate as at December 31.



Educating with Energy Enel CEO – CHILE

he project, which started in 2022, is based on a training course comprising, on the one hand, theoretical modules at a professional technical institute and at a training platform on electrical risk prevention, and on the other hand, a practical phase at the training sites of the Operational Excellence Centre (CEO). This phase is carried out by the Enel Grids contractors' operational teams, which ensures that the field work carried out by the students meets the highest quality and safety standards, and is conducted by technical area representatives in cooperation with the contractors, who carry out daily maintenance functions on the networks in the concession area in the metropolitan region. The project was realized through an alliance and public-private partnership between the vocational technical institutes, Chile DUAL, SOFOFA (which contributed as a sponsor) and 10 contracting companies, which in a coordinated manner provided venues for vocational intern-



ships for students from the Lampa and Recoleta districts. The objective of this training is to qualify people as much as possible to strengthen the electricity sector, considering customer safety as a priority focus in a participative and inclusive strategy.



Lethbridge College Wind Engineering Partnership – USA

n Alberta, where we operate four wind farms, we have been pursuing since 2020 a multi-year partnership with Lethbridge College to support the Wind Turbine Technician Training (WTT) program and empower the students of the Piikani Nation.

The partnership creates opportunities for STEM education and workforce development for indigenous and other students living in the areas around several of the Group's wind plants in the southern part of the province.

The project includes "experiential learning days" for Piikani Nation students and the opportunity to visit Lethbridge College and get more information about both the WTT program and other university programs and services. We are also funding awards under the WTT program to support Piikani Nation students, indigenous and non-indigenous, who graduate. The involvement of these young people will include: safety training in the college's wind turbine shop; a climbing experience in a wind turbine nacelle; a visit to the top of a wind turbine using virtual reality (VR) technology; the construction of miniature wind turbines, tested in the college's wind tunnel; and the development of a virtual reality tour of the college's nacelle, through the donation of two VR visors.



"È viva la scuola lab", Helpcode – ITALY

The project, now in its second year in 2022-2023 and realized in partnership with Helpcode, aims to support schools in their educational activities, through an integrative training proposal and the enhancement of curricular teaching, also with the objective of increasing students' awareness of the Group's main commitments, such as energy transition, digitalization and human rights.

The project is structured by developing three modular macro-activities: 120 workshops for classes, specific training for teachers and 10 "Energy for the Future" activities. Workshop activities were, where possible, conducted in the presence of Helpcode educators with the contribution of our volunteers. The paths aim to guarantee the children's right to global citizenship education and sustainable development through exploration, interaction and play, including the use of digital platforms and educational software.

The workshops that remain active for this new release are:

- CODE AND CHANGE YOUR WORLD!, dedicated to coding and digital literacy;
- THE ALGORITHM OF RIGHTS, dedicated to rights and active participation.

SOCIAL AND ECONOMIC GROWTH

n 2022, Enel Colombia built the Amalipa micro aque-

duct, which provides 600,000 liters of drinking water

per month to more than 2,450 Wayuu indigenous people

This work is in addition to the Wimpeshi micro-water

pipeline, inaugurated in February 2021, which consists

of two reservoirs and 13 tanks that provide 2,000 liters

of water per week to rural communities scattered across middle and upper Guajira. The project currently benefits

As of 2022, we have been awarded the role of partner for the construction of a new micro water pipeline in the Jaipaichon and Urraichipa territories in the municipality of Maicao, which will provide drinking water to more than

In addition, we commissioned the drinking water treatment system in the community of Media Luna Jawuaou in

from 22 communities in Maicao and Uribia.

almost 3,000 indigenous Wayuu people.

4,000 people in 39 Wayuu communities.

Uribia, benefiting 2,318 people.

Bet on water in La Guajira - COLOMBIA

New in this edition is the "Energies for the Future" workshop path, which was realized using products powered by renewable sources and recycled materials, and providing specific training reserved for a local association to ensure the continuation of the project independently thanks to the skills acquired.

In 2022, the project involved about 150 children.



Finally, four tanks were built and handed over to the municipality of Maicao; these were developed together with the ACDI/VOCA Foundation for Latin America, the Ministry of Housing and the Colombian National Army. Almost 560 people from the communities of Chuluita, San Luis, Sabana Larga and Corralito benefited. These four *jagüeyes* are in addition to the 10 we have delivered since 2020.



Our performance 2022

Sustainability Wonders – Enhancement and awareness for sustainable energy

Sustainability Wonders is the platform of the Global Business Line Enel Green Power and Thermal Generation that, since 2021, collects, enhances and shares the best sustainability challenges.

During 2022, the program saw the launch of three contests dedicated to three different issues, in which all Enel people, in all countries, participated by submitting their sustainability project on each theme.

The first of the three contests was dedicated to SDG 8 and supporting local entrepreneurship through initiatives that generate a positive and sustainable economic impact on the communities in which we operate. The winning project, which is Italian, provides vocational training courses on energy transition for the staff of companies in the Civitavecchia area, where the Torrevaldaliga Nord power plant is located. The second contest, focused on SDG 15 and dedicated to the conservation of biodiversity, featured Brazil's initiatives on food and water security, agricultural production, sustainable fishing and mining that contribute to the fight against global warming. The project has restored more than 610 hectares with the planting of local flora. A total of more than 1,200 animal species - 26 of which are threatened and 80 endemic - were recorded in the areas covered by the various projects. Finally, the last contest launched in 2022 focused on SDG 3, and gathered initiatives aimed at the psychophysical well-being of the individual. In this latter contest, the winning project, which originated in Italy but has become global, is "Enel CReW, Cycling Running & Walking", which encourages virtuous mobility behavior and is currently active in 18 countries, with 145 clubs and almost 3,000 participating colleagues who have so far covered a total of more than 2 million kilometers, avoiding the emission of more than 350 million tons of CO₂ into the atmosphere.



Margherita Moscatelli

Head of Engagement and Performance EGP&TGx Sustainability

¹⁴The Sustainability Wonders program was born from the desire to select the best sustainability projects implemented in the vicinity of our generation plants, in order to highlight and champion them, through an innovative and participatory process that involves and engages colleagues from all Countries¹⁷

17

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