e-Mobility

Enel X's role





Our **# MISSION** is to enable and accelerate energy transition of private and public transportation towards electric mobility.

We look at different customer needs





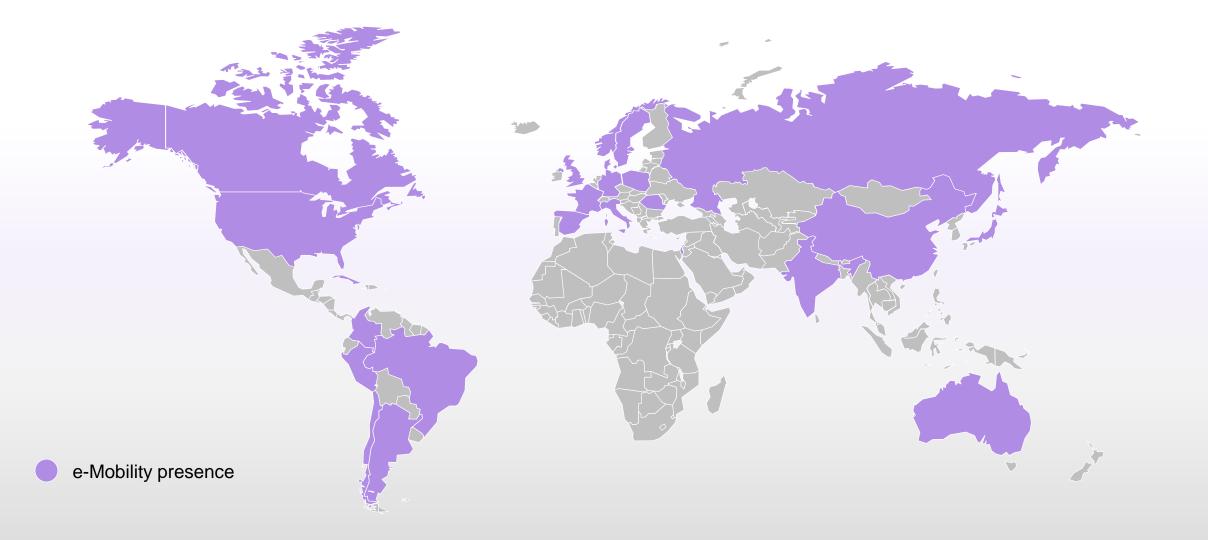
The answer: our Intelligent Charging Solutions



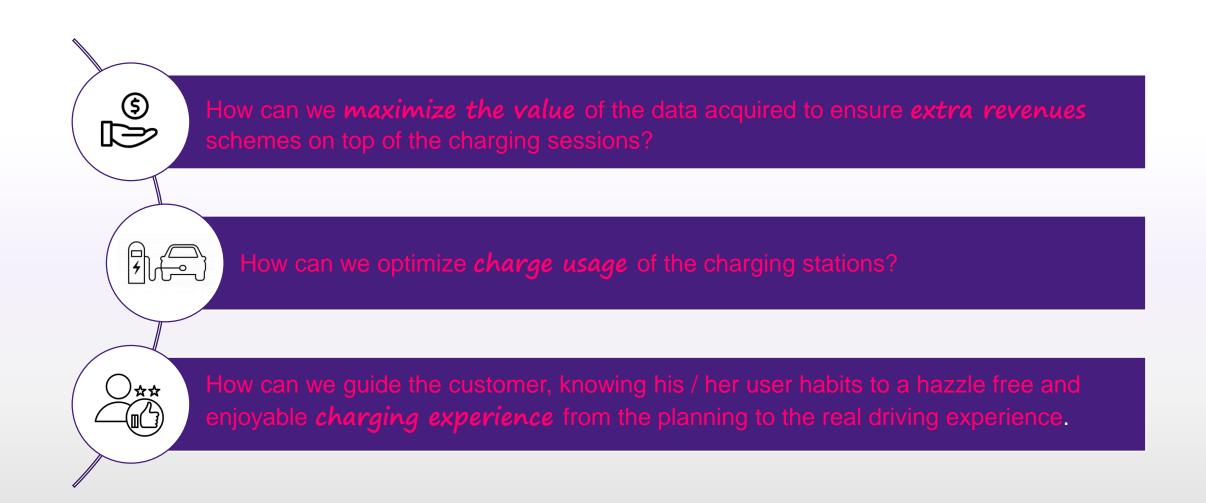


By 2021 we will be managing over 455.000 charging points...this means millions of data points





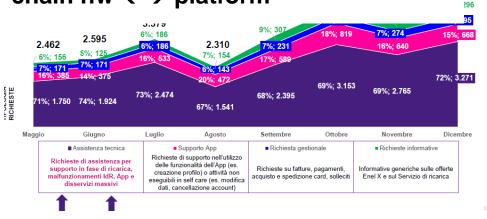






From gold rush to uptime / 1

> 70 % CC incidents are linked to com chain hw \leftarrow \rightarrow platform



Connection

Without SIM / mobile < 100/300 eur/unit (AC/DC) HW overhaul cost + installation <u>on site</u>

When backend is down, all charging points are inaccessibile



Disaster recovery

DC / subset of DC public charging able to remain up and running in case of backend down different from today logic: «all open» / free charging

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From gold rush to uptime / 2

Power cost (based on max peak) may represent up to 50 % energy cost for HPC sites



EV peaking (eg thanksgiving) need to be adressed with temporary solutions



Site optimization tool

POC saturation & recurrent users patterns for site optimization tool

1) within existing contracted power availability: hw rightsizing among availables DC 50/ DC 15 / DC 120 with powersplit / capcharging

2) **power extension** planning: BC check based on recurrent ev's logs + registrations projection in 3y

3) temporary mobile support

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From gold rush to uptime / 3

Not all HW failures are detected from remote



Site unavailability could be offshooted from missed charging logs



O&M optimization tool

- Scheduled maintenance scheme on DC infrastructure based on: Calendar / kWh / sessions / asset type / failure rate / location ...
- 2) PREactive customer caring / intervention based on:

missed charging log (reserved / open \rightarrow 0 kWh) analsysis

- Mechanical failure (eg: socket / screen / cable, plug – all not remote detected)
 - **Human interface** (eg:start/stop procedure optimization: timeout, rfid, messages)
 - Environmental (eg:ICEd, lot unaccessible for works / road closure)







Thank you!